

# Ian West

ianwest2010@gmail.com | (937) 248-5585 | [linkedin.com/in/ianwest614](https://www.linkedin.com/in/ianwest614)

Software developer with over 10 years of experience in the service industry. Diplomatic, personable, and adept at working with others. Proficient in every stage of application development, and always eager to take on new challenges. Driven to be a valuable asset within a team and continuously working to solve human problems.

## TECHNICAL SKILLS

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React, TypeScript, Node, C#, .NET MVC, MS SQL, CI/CD Pipelines, Azure Cloud Services, Bicep, Terraform, Vitest, Jest, Playwright, Java, Spring Boot, PostgreSQL, JavaScript, Vue.js,

## PROFESSIONAL EXPERIENCE

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**BBI Logistics**, Columbus, OH

**January 2023 – Current**

Software Engineer

- Act as Product Owner of the BBI Transportation TMS application, collaborating with key stakeholders to define requirements and lead the development and implementation of new features.
- As 1 of 4 developers, designed and implemented a full-stack TMS application for BBI Transportation, enabling streamlined logistics and contributing to \$4M+ in annual revenue.
- Implemented and integrated a .NET API enabling seamless QuickBooks integration, while developing a CI/CD pipeline to automate build, test, deployment, and rollback processes for faster delivery and improved reliability.
- Pioneered frontend testing integration into existing application pipelines with Vitest and Playwright and created documentation shared across development teams.
- As part of a collaborative team, developed external customer-facing portals for BBI Logistics. The portals provide customers and carriers with real-time insights into freight status and deliveries, enhancing operational visibility and customer satisfaction.
- Developed a real-time company stats dashboard using React, displayed across the office to provide employees with key performance metrics.
- Mentor and provide direct guidance to interns, fostering skill development and professional growth, while supporting junior developers in improving coding practices and advancing their technical expertise.

**Paradise Garage**, Columbus, OH

**April 2020 – September 2022**

Mechanic

- Swiftly learned to repair and maintain bicycles starting without experience, using problem-solving, collaboration, and technical documentation. Promoted to full-time mechanic in less than 12 months.
- Communicated effectively with customers to address issues with bicycles and created repair plans, invoices, and scheduling with Lightspeed software.

**Fox in the Snow**, Italian Village, Columbus, OH

**July 2018 – August 2020**

Barista

- Provided a distinguished atmosphere of hospitality to every guest at the highest-grossing cafe in the business.
- Applied developed communication skills effectively with a team of 12+ baristas, bakers, sandwich makers, and dishwashers to ensure a consistent, memorable experience for guests.

**Mission Coffee Co**, Columbus, OH

**April 2017 – July 2018**

Lead Coffee Roaster

- Roasted specialty grade coffees of the highest quality, using roasting software Cropster combined with sense-based analog methods.
- Transitioned rapidly from a barista with extensive coffee preparation knowledge to lead coffee roaster within 12 months.

## EDUCATION

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**Tech Elevator**, Columbus, OH

**September 2022 – December 2022**

Attended a 14-week full-stack coding Bootcamp learning how to create dynamic web-based software systems using Java providing 800+ hours of development education and application.

**Columbus State Community College**, Columbus, OH

**August 2018 – May 2018**

Earned credits toward a degree in Social Work and Human Services.